

NEO *Flex*

Quick Start Guide

<https://flairespresso.com/neo-flex-tutorials>



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QR Code for Video Tutorials

Scan the code below to view video tutorials for your NEO Flex. Seeing is believing and is the best way to learn to brew beautiful espresso with your Flex.

SCAN ME!



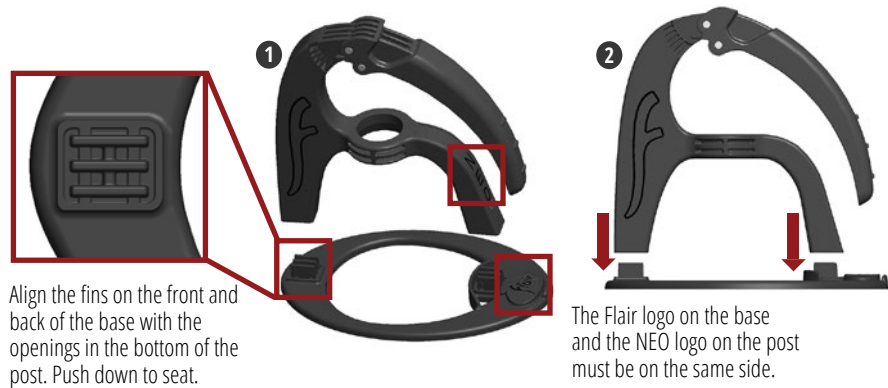
NEO Flex

What's Included in the Box

- 1 Main Post & Lever
- 2 Base
- 3 Piston with Training Disc
(found inside brew cylinder)
- 4 Brew Cylinder
- 5 Stainless Steel Dispersion Screen
(found inside brew cylinder)
- 6 Flow Control Portafilter (red)
- 7 Silicone Preheat Cap
- 8 Extra Flow-Control Spout
- 9 Dosing Cup/Tamper
- 10 Funnel
- 11 Bottomless 2-in-1 Portafilter (black)
- 12 Training Disc Replacement (1)
- 13 Graduation Disc (1)



Assembling Your NEO Flex



NEO Flex

Flow-Control vs Bottomless 2-in-1 Portafilter

Flow-Control Portafilter (Red)

Featuring a Pressurized Portafilter



All Brewers Should Start Here!

The Flow-Control Portafilter features a restricted exit port, which builds pressure for brewing espresso in the chamber. This portafilter can be used with almost any grinder, or with coarse pre-ground coffee, without the need to “dial-in” your shot. Use for convenience.

Bottomless 2-in-1 Portafilter (Black)

Featuring a Removable Spout



Requires a Quality Burr Grinder!

You will need to “dial-in,” or trial different sized grounds until you get the right pressure. Grind too fine, and you won’t be able to lower the lever. Grind too coarse, and the lever will lower without any resistance and not make espresso.

Brewing with Your NEO Flex



Separate Your Brew Head

Separate the brew head into four parts: 1) Piston 2) Brew Cylinder 3) Screen 4) Portafilter. Tip: Use dosing cup to remove piston.



Preheat the Brew Cylinder

Boil water. Add preheat cap to bottom of brew cylinder. Fill with boiled water. Leave for at least 30 seconds.



Start with the Flow-Control Portafilter

Red portafilter – no special grinder required - avoid coffee grounds that are too fine.



Prepare your Freshly Roasted Beans

Start with 15 grams of beans or grounds (roughly 3 tablespoons). If grinding, do so right before brewing for the best results.

NEO Flex

Brewing with Your NEO Flex

1



**Tamp Lightly & Evenly
on Level Surface**

2



**Add Dispersion Screen
to Portafilter**

3



**Add Preheated Brew
Cylinder to Portafilter**

4



**Fill to Line with Brew
Water**

5



**Insert Piston On Top of
Filled Cylinder**

6



Lower the Lever!
(See Next Page for Lever Force)

WARNING:

1 Never Release
Lever Abruptly!
Boiling Water
May SPRAY!

2 If Lever Is
Extremely Hard
To Lower, Coffee
Grounds Are Too
Fine *(see next
page)*

Dialing-In Lever Force

Your Flex comes with two “Training Discs” (red); one of which is installed in the piston. Use this red disc as you learn how much lever force is appropriate. **The foil seal of the Training Disc (red) will break if excess force is applied to the lever, indicating that your grounds are too fine.** If the foil breaks, water will bleed into the brew head. Reattempt with coarser grounds (try fine sea salt consistency if using Flow Control Portafilter) and retest with the second red disc. Extra discs can be purchased on our site.

Install the “Graduation Disc” (black) once confident that the force applied is never excessive. If trying new coffee with the Graduation Disc and you feel you’re applying excessive force on the lever, carefully STOP brewing and start over with coarser grounds.

Training
Disc



Graduation
Disc



Broken
Seal



**Remove by pulling out by the small recess at the edge of the disc. Push new disc into place. All discs must have lettering facing out. Never remove foil of Training Disc.*

NEO Flex

Cleaning your NEO Flex

Follow the steps below. Cleaning your NEO Flex should be done with water only. No soap is needed, as it can affect your espresso's taste. Never put your Flex parts in the dishwasher.

Grip Here



Slowly lift lever and remove assembled Brew Head from NEO Flex frame, gripping the silicone where indicated above.



Detach portafilter over sink by gripping portafilter in one hand and silicone on brew cylinder in other hand, then pull apart.



Remove dispersion screen and eject grounds by knocking them out against the side of a trash can, or dig the grounds out with a utensil.



Remove the piston using the dosing cup. Place cylinder over dosing cup and press down on a hard surface.



Rinse all brewing parts with water from the tap. Reminder, don't use soap as it will impact your espresso's taste.

Troubleshooting your NEO Flex

We recommend periodically flushing your Flow-Control Portafilter and brew head with fresh water. This will prevent the build-up of any coffee residue and ensure optimum flow. Simply follow the brewing steps, without coffee, to flush. For more thorough cleaning, remove the flow-control spout and rinse all pieces with water, as shown below. Leave all portafilter parts disassembled and upside down to dry.

Removable, replaceable spout to enable cleaning and declogging. Each Flex comes with an additional spout. Replace as necessary and if clogged.

For cleaning: Unscrew the spout cap and rinse spout and bottom of portafilter in cool water. No soap is needed and may alter your espresso's taste.



Refining Your Brew



To better manage the force on your lever, and the pressure in your system, consider upgrading to our Pressure Gauge Kit.

Or, place your complete Flair on a bathroom scale to help gauge the force applied while brewing. 30-40 pounds is the target. Never surpass 70 pounds!

NEO
Flex

Our team is here to help! If you experience any challenges, please reach out:

<https://flairespresso.com/contact>

Your NEO Flex is backed by a 1-year limited warranty. For details visit:

<https://flairespresso.com/warranty>



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