

# NEO *Flex*

Quick Start Guide

<https://flairespresso.com/neo-flex-tutorials>



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## QR Code for Video Tutorials

Scan the code below to view video tutorials for your NEO Flex. Seeing is believing and is the best way to learn to brew beautiful espresso with your Flex.

**SCAN ME!**



# NEO Flex

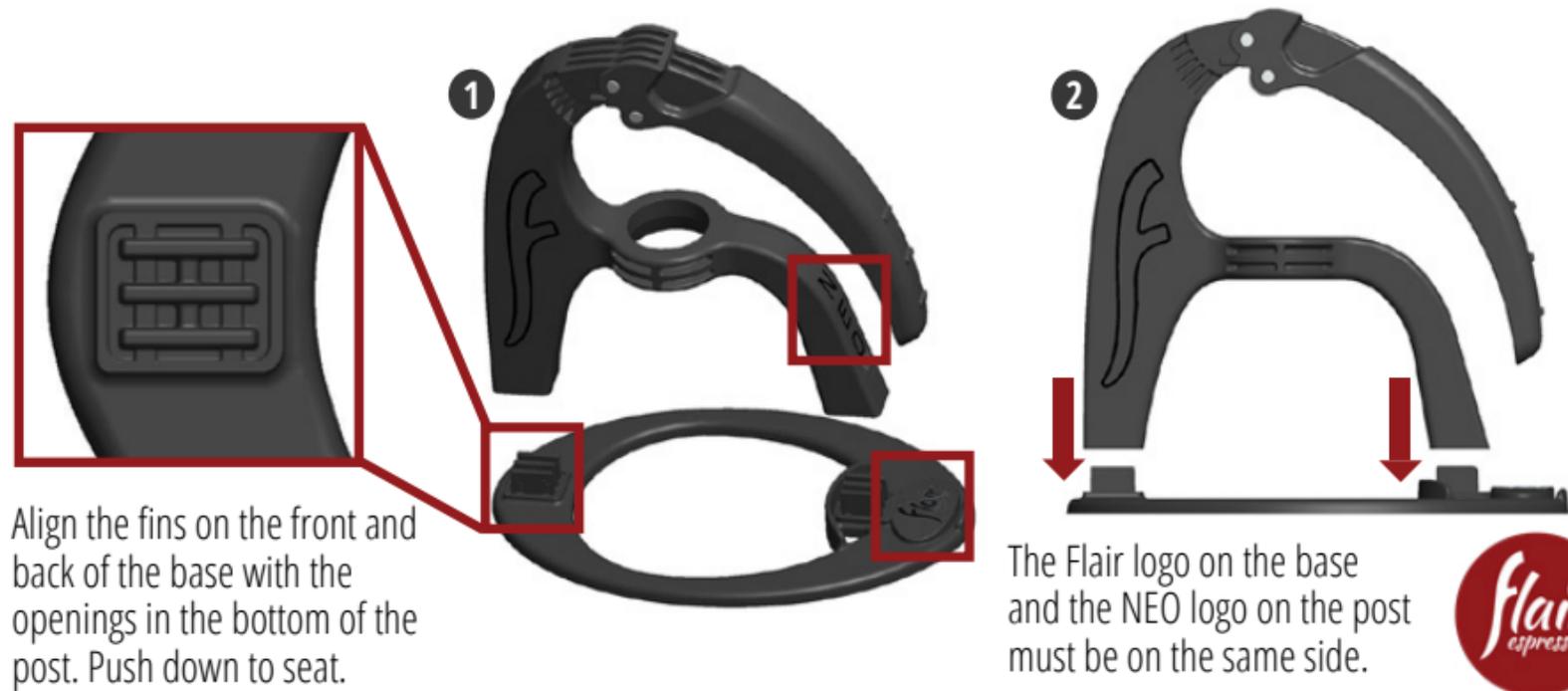
## What's Included in the Box

- 1 Main Post & Lever
- 2 Base
- 3 Piston with Pressure Release Valve  
*(found inside brew cylinder)*
- 4 Brew Cylinder
- 5 Stainless Steel Screen  
*(found inside brew cylinder)*
- 6 Flow Control Portafilter (red)
- 7 Silicone Preheat Cap
- 8 Extra Flow-Control Spout
- 9 Dosing Cup/Tamper
- 10 Funnel
- 11 Bottomless 2-in-1 Portafilter (black)
- 12 Pressure Release Valve Replacement



## Assembling Your NEO Flex

Before brewing with your NEO Flex, you'll need to attach the lever to the base. This is a press fit, so no equipment is needed. Simply **1** line up the fins on the base and post, as show below, and **2** press down to seat. To dissassemble your NEO Flex, simply pull the pieces apart.



# NEO Flex

## Flow Control vs. Bottomless Portafilter

### Flow-Control Portafilter (Red)

*Featuring a Pressurized Portafilter*



#### All Brewers Should Start Here!

The Flow-Control Portafilter features a restricted exit port, which builds pressure for brewing espresso in the chamber. This portafilter can be used with almost any grinder, or with pre-ground coffee, without the need to “dial-in” your shot. Use for convenience.

### Bottomless 2-in-1 Portafilter (Black)

*Featuring a Removable Spout*

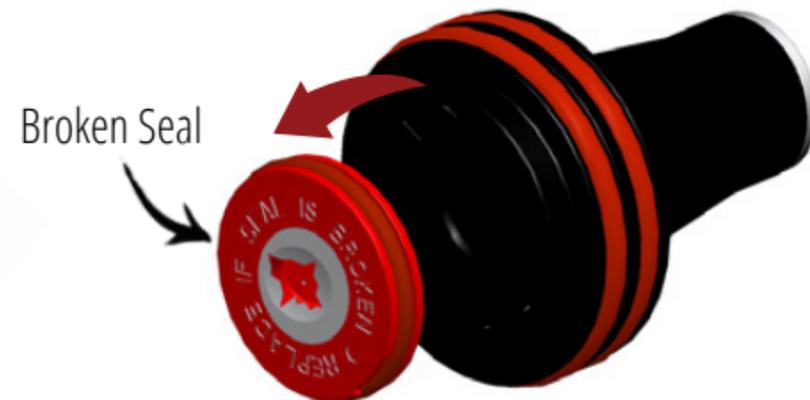
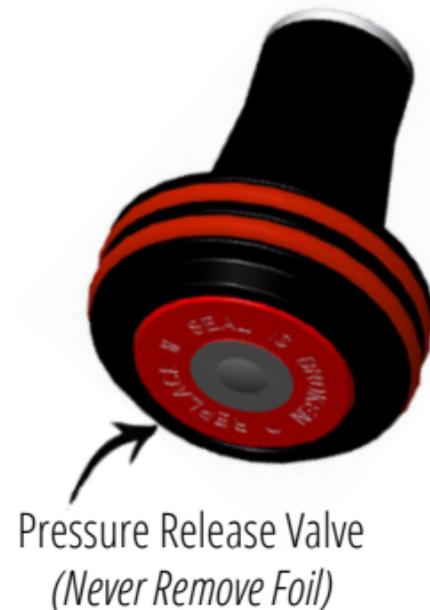


#### Requires a Quality Burr Grinder!

You will need to “dial-in,” meaning trialing different sized grounds until you get the right pressure. Grind too fine, and you won’t be able to lower the lever. Grind too coarse, and the lever will lower without any resistance and not make espresso.

### Pressure Release Valve

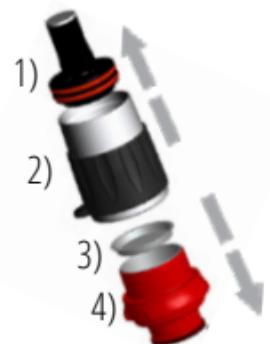
Each NEO Flex comes with a Pressure Release Valve in the underside of the Piston. As a fail-safe, this Pressure Release Valve has been incorporated to avoid damaging the piston of the NEO Flex and causing undesired stress on the frame. If the silver foil is ruptured, the valve will bleed pressure up and through the piston. If this occurs, the valve should be replaced, as below\*.



\*Remove the broken valve by pulling it out by the small recess at the edge of the valve. Replace by pushing new valve into the recess on underside of piston, with the foil facing out.

# NEO Flex

## Preparing your NEO Flex for Brewing



### Separate Your Brew Head

Separate the brew head into four parts: 1) Piston 2) Brew Cylinder 3) Screen 4) Portafilter. Tip: Use dosing cup to remove piston.



### Preheat the Brew Cylinder

Boil water. Add preheat cap to bottom of brew cylinder. Fill with boiled water. Leave for at least 30 seconds. Repeat as needed.



### Prepare your Freshly Roasted Beans

Start with 15 grams of beans or grounds (roughly 3 tablespoons). If grinding, do so right before brewing for the best results.

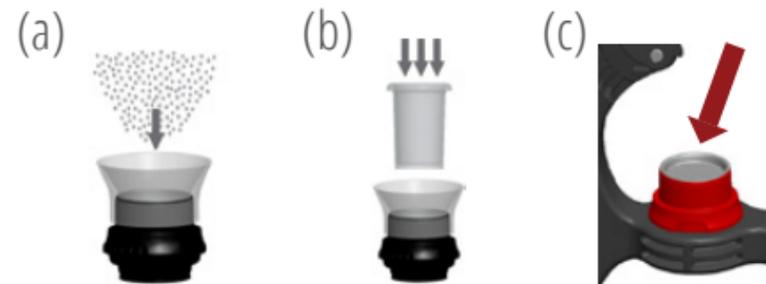


### Start with the Flow-Control Portafilter

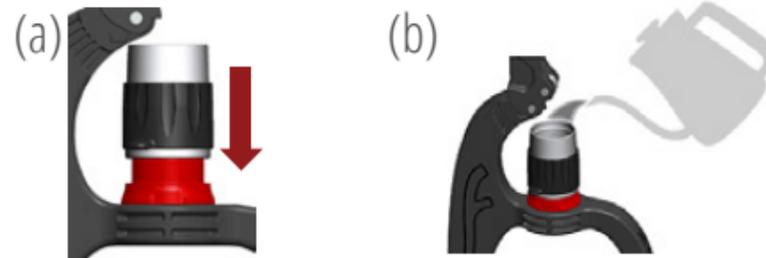
When ready to brew with the Bottomless portafilter (black), an espresso capable burr grinder, and dialing-in, is required.

## Brewing with Your NEO Flex

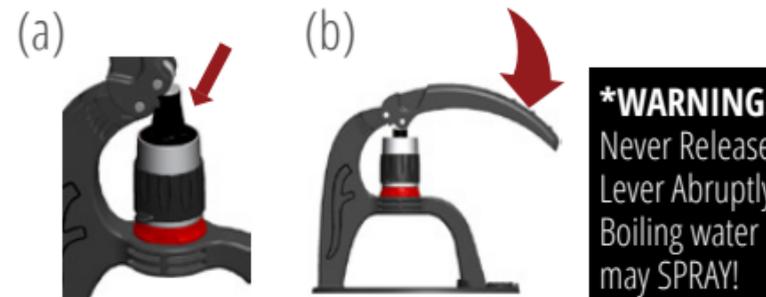
(a) Affix funnel to selected portafilter and fill with grounds. Tap filled portafilter on level surface to settle grounds. (b) Tamp lightly. (c) Remove funnel and place portafilter on post and add screen.



(a) Empty preheat water, remove preheat cap and add cylinder to portafilter. (b) Add brew water (198-208 ° F, 92-97 ° C) to cylinder. Fill to line.



(a) Add piston to top of cylinder. (b) Slowly press the lever down until you see a steady stream. Maintain this amount of force until the lever is lowered. If you cannot lower the lever, you have ground too fine.



**\*WARNING!**  
Never Release Lever Abruptly!  
Boiling water may SPRAY!

# NEO Flex

## Cleaning your NEO Flex

Follow the steps below. Cleaning your NEO Flex should be done with water only. No soap is needed, as it can affect your espresso's taste. Never put your Flex parts in the dishwasher.

Grip Here



Lift lever and remove assembled Brew Head from NEO Flex frame, gripping the silicone where indicated above.



Detach portafilter over sink by gripping portafilter in one hand and silicone on brew cylinder in other hand and pulling apart.



Remove dispersion screen and eject grounds by knocking them out against the side of a trash can, or dig the grounds out with a utensil.



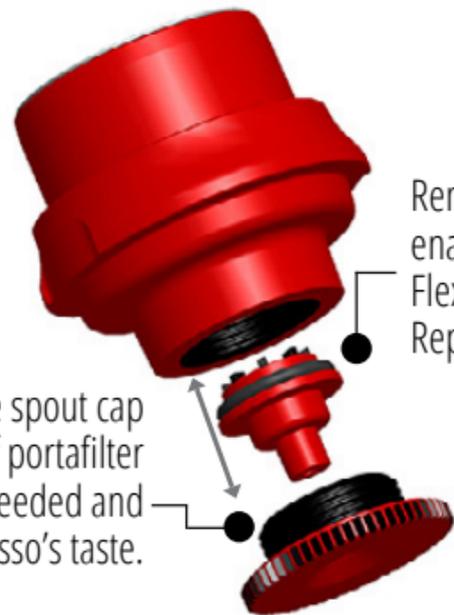
Remove the piston using the dosing cup. Place cylinder over dosing cup and press down on a hard surface.



Rinse all brewing parts with water from the tap. Reminder, don't use soap as it will impact your espresso's taste.

## Troubleshooting your NEO Flex

We recommend periodically flushing your Flow-Control portafilter and brew head with fresh water. This will prevent the build-up of any coffee residue and ensure optimum flow. Simply follow the brewing steps, without coffee, to flush. For more thorough cleaning, remove the flow-control spout and rinse all pieces with water, as shown below.



Removable, replaceable spout to enable cleaning and declogging. Each Flex comes with an additional spout. Replace as necessary and if clogged.

**For cleaning:** Unscrew the spout cap and rinse spout and bottom of portafilter in cool water. No soap is needed and may alter your espresso's taste.

NEO  
*Flex*

Our team is here to help! If you experience any challenges, please reach out:

**<https://flairespresso.com/contact>**

Your NEO Flex is backed by a 1-year limited warranty. For details visit:

**<https://flairespresso.com/warranty>**



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